



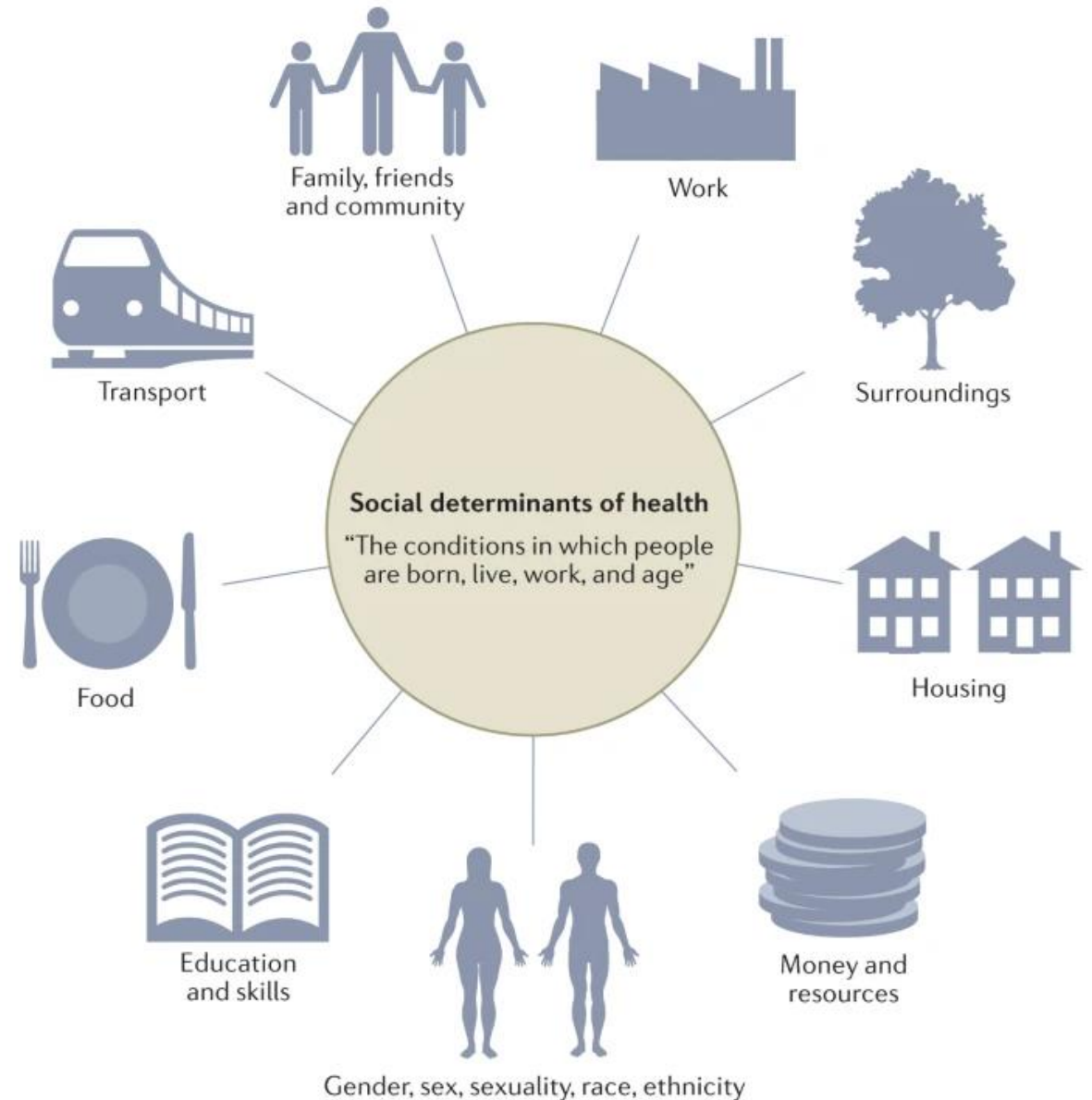
Connect Oregon

Early Learning Stakeholders Meeting

03/23/2023

Social Determinants of Health (SDOH)

- Social determinants of health are the conditions in which people are born, grow, live, work and age.
- These are the non-medical factors that influence health outcomes.



What is Connect Oregon?

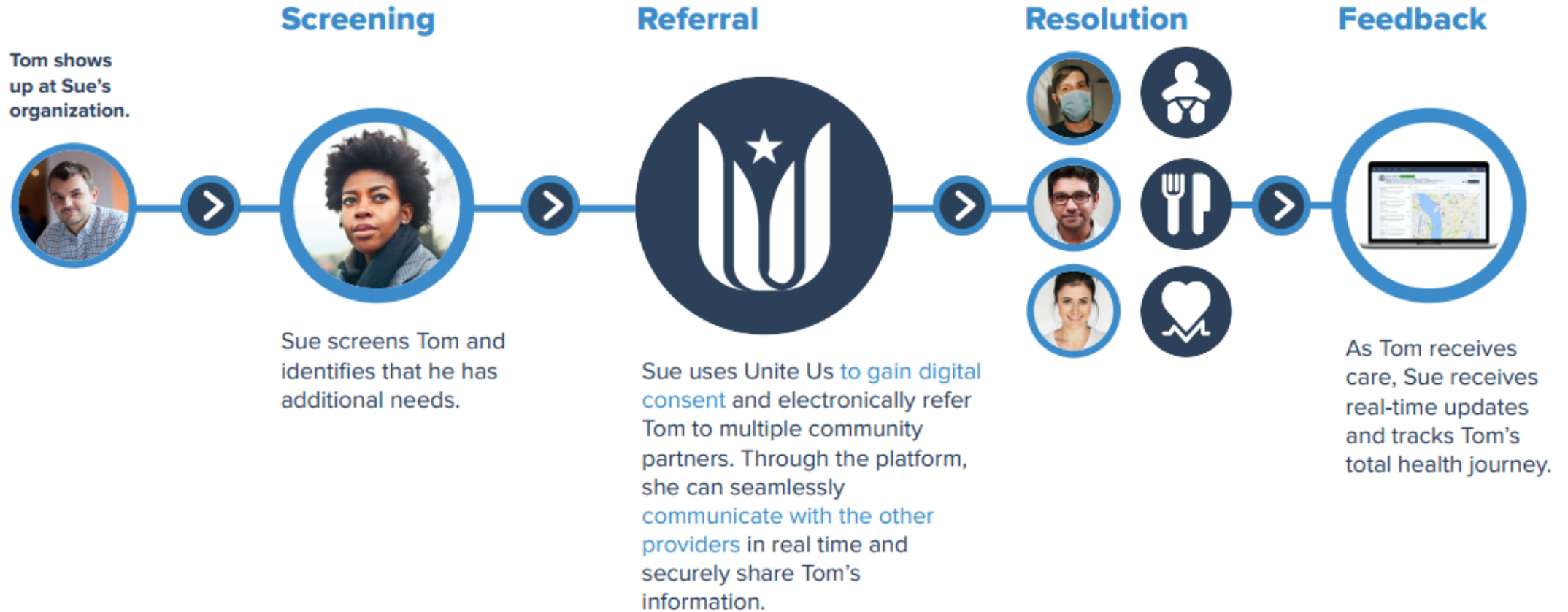


Connect Oregon **connects health care and social service providers** to deliver integrated whole person care through a shared technology platform. Through the network, partners can:

- Make electronic referrals
- Securely share client information
- Track outcomes together
- Inform community-wide discussion

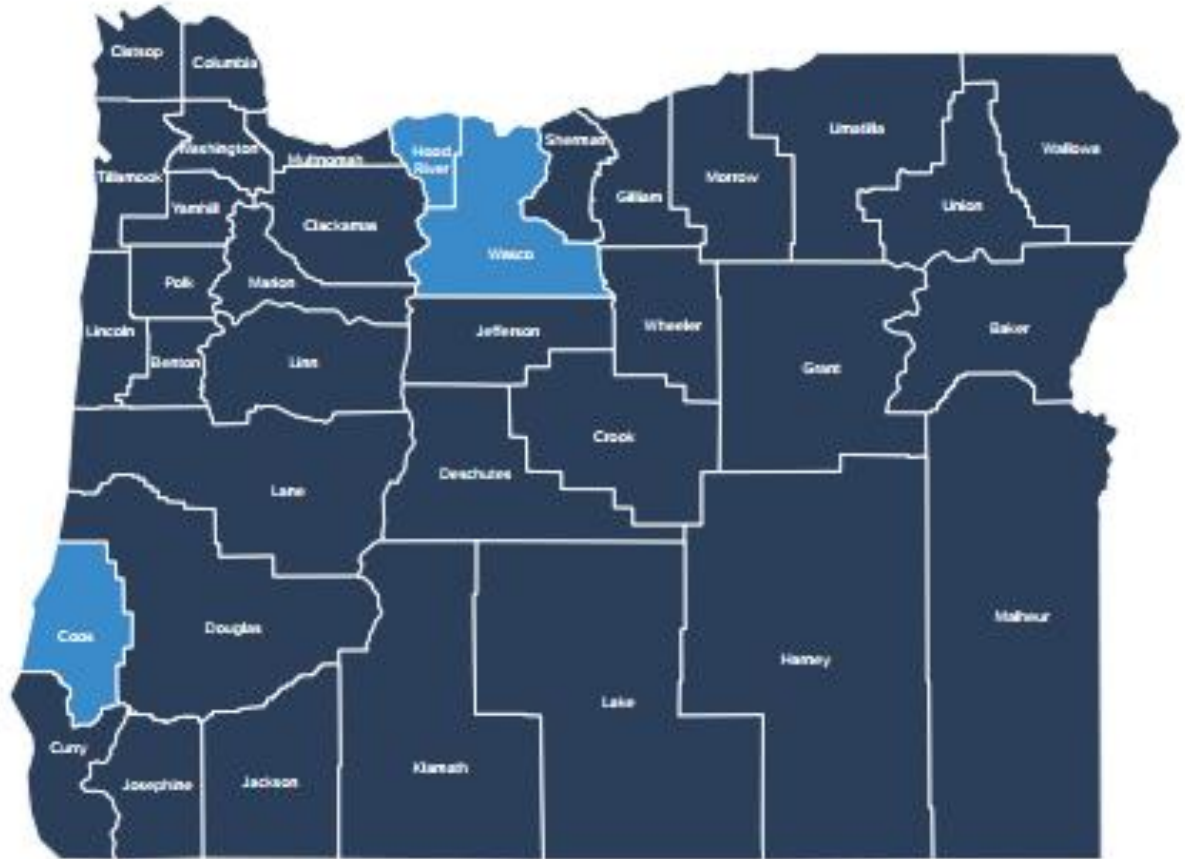
Connect Oregon is provided at **no cost** to all community-based organizations, community health centers, and healthcare providers contracted with our CCO and health system partners.

Connecting People to Care



CONNECT OREGON

- Already Live**
33 counties
- Available 2022-2023**
3 counties



Network Activity – Lane County

Network Overview – Lane County

Network Overview

1,072

Users

173

Organizations

305

Programs

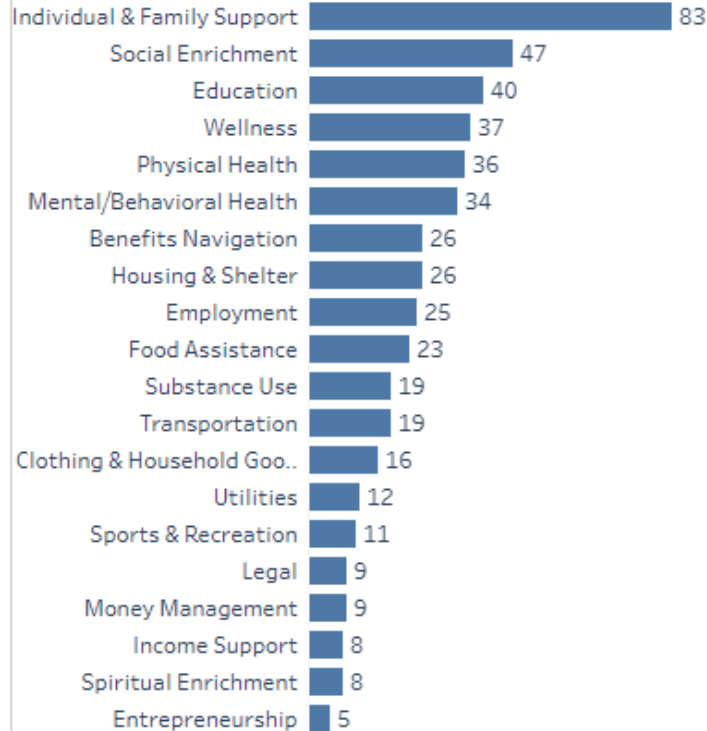
64%

Programs Receiving Referrals

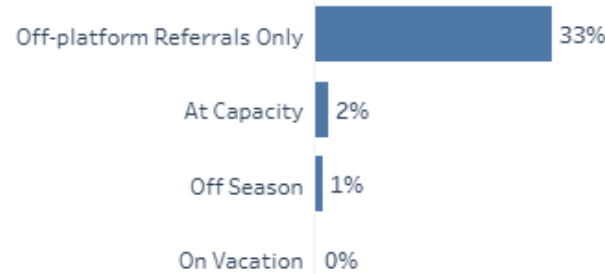
Network Service Breakdown

Service Type Mix

Show Program



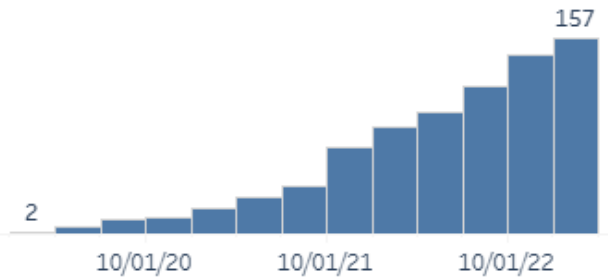
Programs Not Receiving Referrals by Reason



Organizations Added

01/01/20

03/21/23



Organization Locations

Show ZIP Code View



Network Activity (1/1/2020 – 3/21/23)

Network Overview

803

Clients

1,221

Cases

671

Managed Cases

778

Referred Cases

144

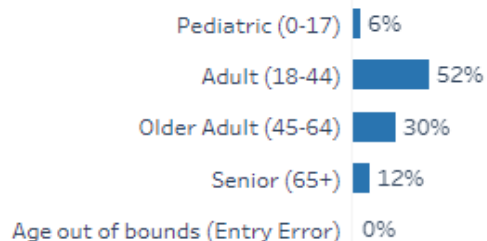
Off-Platform Cases

1.521

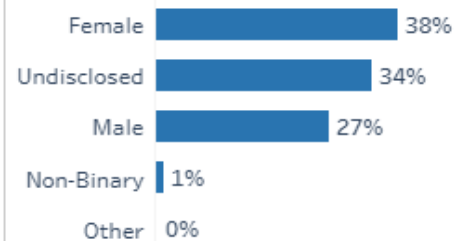
Cases per Client (Avg)

Client Demographics (Click visualizations to filter dashboard)

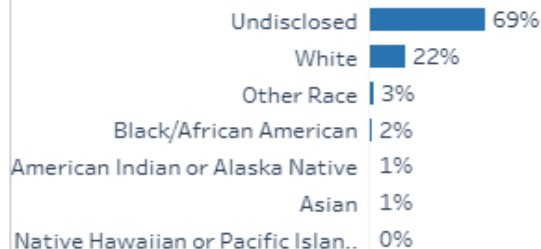
Client Age



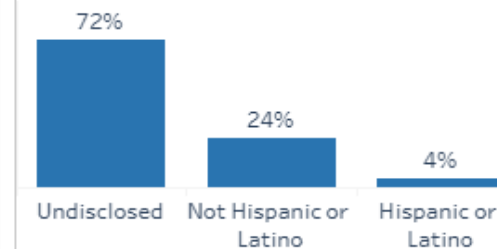
Client Gender



Client Race

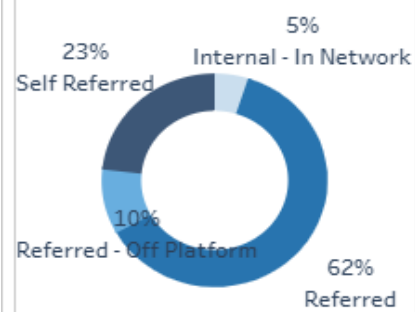


Client Ethnicity

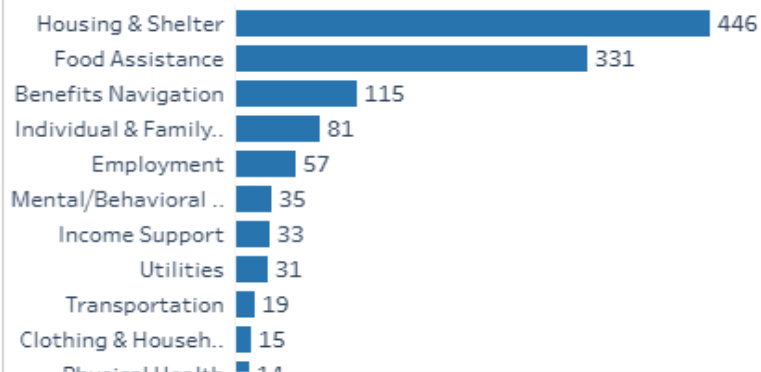


Case Summary

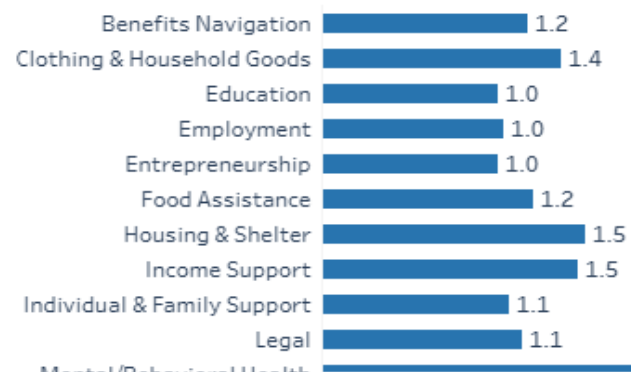
Origin (Click to filter dashboard)



Case Volume by Service Type



Reoccurring Needs



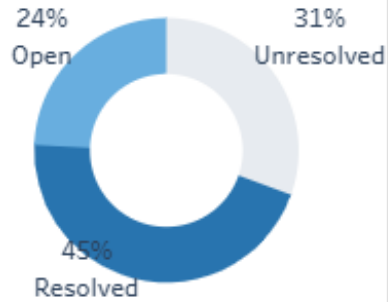
Case Summary (1/1/2020 – 3/21/23)

Cases Summary

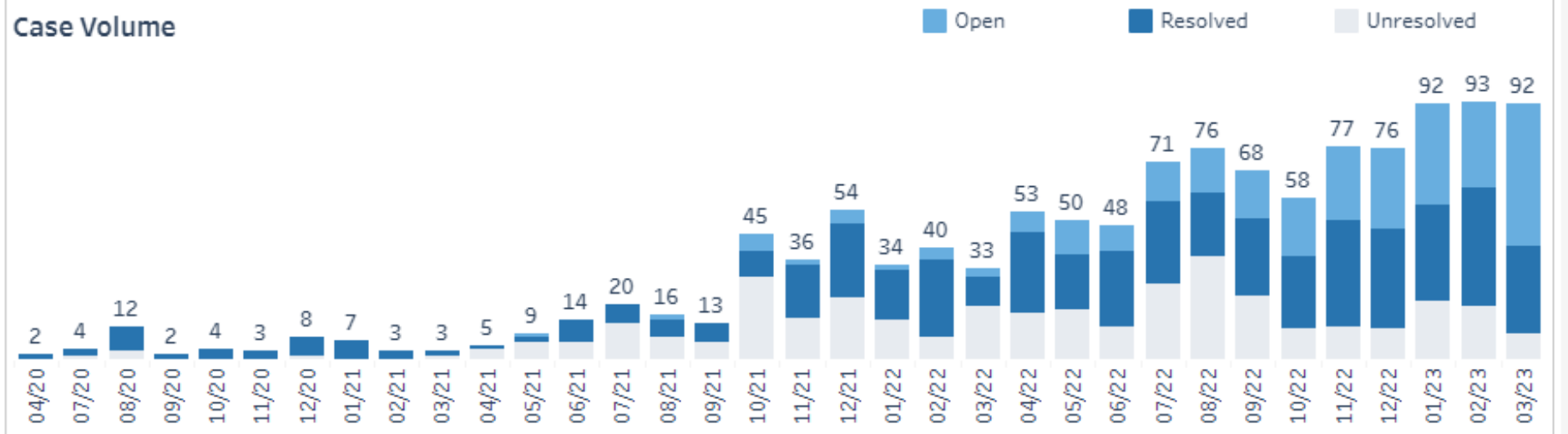
1,221 Cases

Resolution Overview

(Click to filter dashboard)



Case Volume

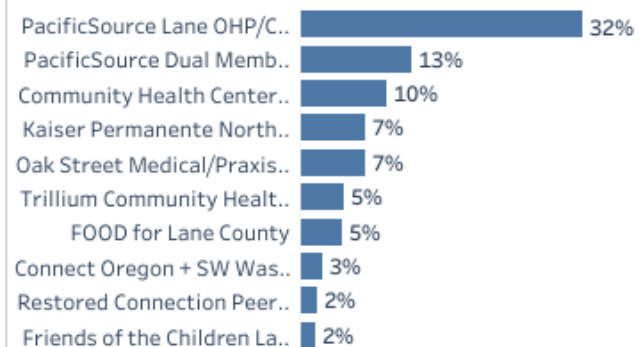


Referral Activity (1/1/2020 – 3/21/23)

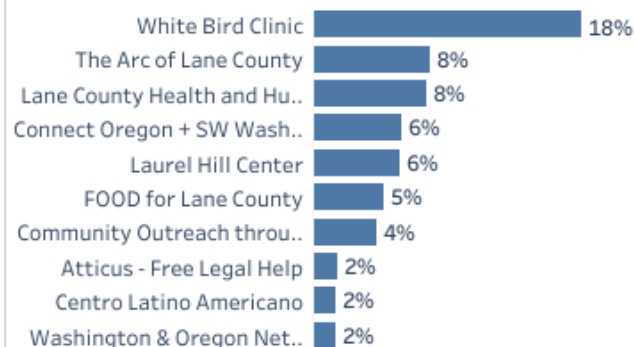
Referral Activity



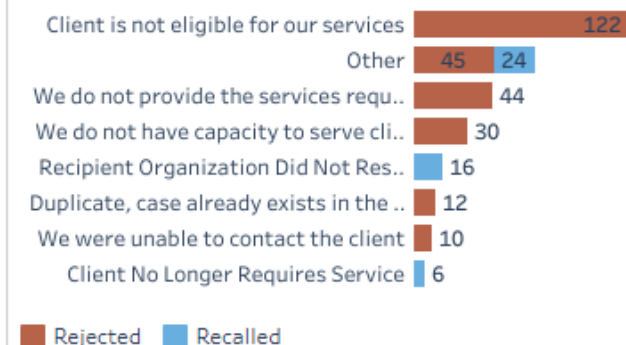
Referrals - Top 10 Sending Organizations



Top 10 Receiving Organizations



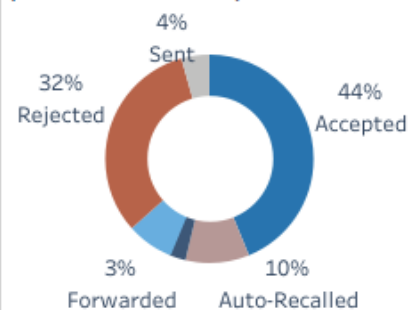
Rejection / Recall Reason



Referral Status

Referral Overview

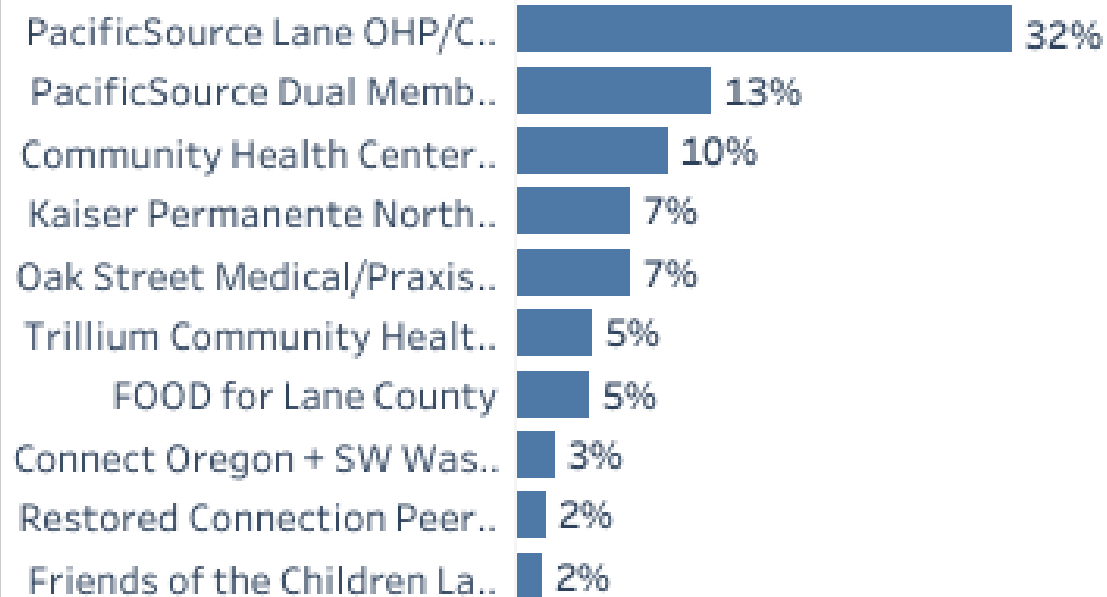
(Click to filter dashboard)



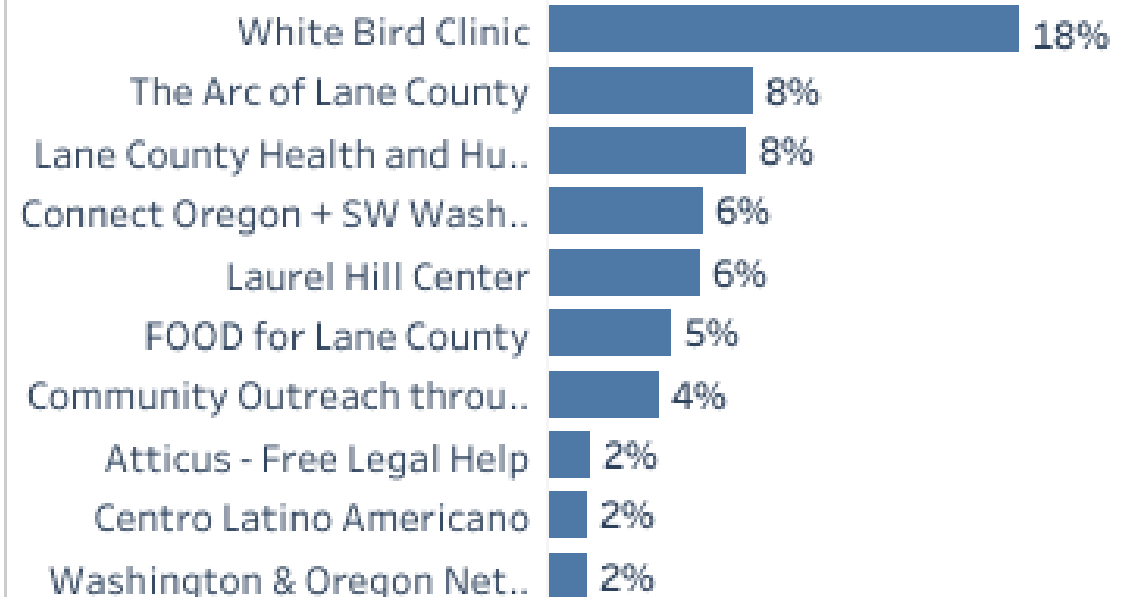
	Accepted	Forwarded	Recalled	Rejected	Sent	In Review	Auto-Recalled
Benefits Navigation	71		3	19	7	4	8
Clothing & Household Goods	3			8	1		
Employment	7	1		4	1		5
Entrepreneurship	1			1			
Food Assistance	102	3	6	28	5		35
Housing & Shelter	157	9	22	157	8	7	32
Income Support	8	1	2	7	1	3	1
Individual & Family Support	12	3	4	18	1		1
Legal	3		1	2	1		
Mental/Behavioral Health	10		3	14	1	1	4

Top Sending & Receiving Organizations (as of 03/21/23)

Referrals - Top 10 Sending Organizations



Top 10 Receiving Organizations



Early Childhood Programs on Connect Oregon

Sending & Accepting Referrals

- 90by30
- The Arc of Lane County
- The Child Center
- Head Start of Lane County
- Oregon Family Support Network
- Parenting Now
- Relief Nursery Eugene/Springfield
- Nurturely
- Daisy CHAIN

Sending referrals only

- Babies First
- Camas Swale Medical Clinic
- Community Health Centers
- Lane County Public Health - Family & Child Health
- McKenzie Pediatrics
- McKenzie-Willamette Medical Center (*In progress*)
- Northwest Medical Homes
- Options Counseling & Family Services
- Oregon Medical Group
- River Rd Medical Clinic
- Wellmama

Not on network yet

- Child Development & Rehabilitation Center (Eugene)
- Christians as Family Advocates
- Direction Service
- Early Childhood CARES
- Eugene Pediatrics
- Family Relief Nursery
- HEDCO Clinic
- Kids FIRST
- Lane County Diaper Bank
- Lane County Developmental Disability Services (DDS)
- Lane County WIC
- PeaceHealth
- Preschool Promise
- Valley Med

Questions

Bess Jayme (she/her)

Social Determinants of Health & Equity Program Manager

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